WHAT WE CLAIM IS:

- A method for marketing mortgage and/or credit services over the Internet, comprising:
 - selectively providing information concerning a plurality of mortgage and/or credit programs to an Internet-connected user;
 - receiving, from said Internet-connected user, an indication of whether said user wishes to explore home purchase options or home equity loan options;
 - receiving, from said Internet-connected user, an indication of whether or not said user maintains an asset and/or brokerage account with the sponsor of said mortgage and/or credit services;
 - receiving, from said Internet-connected user, an indication of said user's residence;
 - receiving, from said Internet-connected user, information concerning a property to be financed, said information including at least location, expected holding period, and use of said property;

receiving, from said Internet-connected user, information concerning said user's investments; processing said received indications and information to determine mortgage and/or credit option(s) that best match said user's needs; and, presenting said mortgage and/or credit option(s) to said user via the Internet.

- A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein
 selectively providing information concerning a plurality of mortgage and/or credit programs includes selectively providing information concerning zero-down payment and conventional mortgage programs.
- 3. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein selectively providing information concerning a plurality of mortgage and/or credit programs includes selectively providing information concerning fixed-rate and adjustable-rate options.
- 4. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein selectively providing information concerning a plurality of mortgage and/or credit programs includes selectively

generating pdf-format print files concerning selected mortgage and/or credit programs.

- 5. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein receiving, from said Internet-connected user, information concerning a property to be financed includes receiving an indication of whether said property is a single family home, condominium, multi-family residence, or commercial property.
- 6. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein receiving, from said Internet-connected user, information concerning said user's investments includes receiving information concerning the aggressiveness of said investments.
- 7. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein receiving, from said Internet-connected user, information concerning said user's investments includes receiving information concerning the expected rate-of-return on said investments.
- 8. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein receiving, from said Internet-connected user, information

concerning said user's investments includes receiving information concerning the value of non-retirement securities held by said user.

- . 9. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 8, wherein receiving, from said Internet-connected user, information concerning said user's investments further includes receiving information concerning the portion of said non-retirement securities already pledged as collateral by said user.
- 10. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein presenting said mortgage and/or credit option(s) to said user via the Internet includes providing a tabular comparison of at least three different down payment options.
- 11. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 10, wherein providing a tabular comparison of down payment options includes providing a information concerning the costs/benefits of investing potential down payment funds.
- 12. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 1, wherein presenting said mortgage and/or credit option(s) to said user

via the Internet includes providing at least three options, each scored according to how well it meets the user's needs.

- 13. A method for marketing mortgage and/or credit services over the Internet, as defined in claim 12, wherein presenting said mortgage and/or credit option(s) to said user via the Internet further includes selectively providing explanatory information concerning why the first option is the best option for the user's needs.
- 14. A method for marketing mortgage and/or credit
 services over the Internet, as defined in claim 1, wherein
 presenting said mortgage and/or credit option(s) to said user
 via the Internet includes selectively providing a comparison
 of one or more system-recommended option(s) with one or more
 user-selected option(s).
 - 15. A method for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, the method comprising:
 - authenticating financial consultant users, so as to permit access, over the Internet, to selected consultant-exclusive resources;
 - selectively providing information concerning a plurality of mortgage and/or credit programs to

- any Internet-connected user who requests such information;
- selectively receiving, from any Internet-connected user, an indication of whether said user wishes to explore home purchase options or home equity loan options;
- selectively receiving, from any Internet-connected user, residence location information;
- selectively receiving, from any Internet-connected user, information concerning a property to be financed, said information including at least location, expected holding period, and use of said property;

10

15

- selectively receiving, from any Internet-connected user, information concerning investments;
- selectively presenting, to any Internet-connected user, a plurality ranked mortgage and/or credit option(s); and,
- selectively presenting, to an Internet-connected financial consultant user, information concerning said financial consultant's clients.

- 16. A method for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 15, wherein selectively presenting, to an Internet-connected financial consultant's user, information concerning said financial consultant's clients includes selectively providing information concerning in-process applications of said financial consultant's clients.
- 17. A method for marketing mortgage and/or credit

 services, over the Internet, to both financial consultants and
 retail customers, as defined in claim 15, wherein selectively
 presenting, to an Internet-connected financial consultant
 user, information concerning said financial consultant's
 clients includes selectively providing information concerning

 mortgage(s) and/or line(s)-of-credit of said financial
 consultant's clients.
- 18. A method for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 15, wherein selectively presenting, to an Internet-connected financial consultant user, information concerning said financial consultant's

clients includes selectively providing information concerning production credits of the financial consultant.

- 19. A method for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 15, further comprising: allowing an Internet-connected retail customer to save information and/or indications provided by said customer.
- 20. A method for marketing mortgage and/or credit
 services, over the Internet, to both financial consultants and
 retail customers, as defined in claim 19, further comprising:
 allowing an Internet-connected retail customer to
 retrieve his/her previously-saved information
 and/or indications.
- 21. A method for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 19, further comprising: allowing an Internet-connected financial consultant user to retrieve previously-saved information and/or indications of his/her clients.
 - 22. A computer-based system for marketing mortgage and/or credit services over the Internet, comprising:

- http-responsive means for selectively providing information concerning a plurality of mortgage and/or credit programs to an Internet-connected user;
- http-responsive means for receiving, from said

 Internet-connected user, an indication of
 whether said user wishes to explore home
 purchase options or home equity loan options;
- http-responsive means for receiving, from said

 Internet-connected user, an indication of
 whether or not said user is an employee of the
 sponsor of said mortgage and/or credit
 services;

10

- http-responsive means for receiving, from said
 Internet-connected user, an indication of said
 user's residence;
- http-responsive means for receiving, from said

 Internet-connected user, information concerning
 a property to be financed;
- http-responsive means for receiving, from said

 Internet-connected user, information concerning
 said user's investments;

- means for processing said received indications and information to determine at least three mortgage and/or credit options that best match said user's needs; and,
- http-responsive means for presenting said mortgage and/or credit options to said user via the Internet.
- 23. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22,
- wherein said means for selectively providing information concerning a plurality of mortgage and/or credit programs includes means for selectively providing information concerning zero-down payment and conventional mortgage programs.
- 24. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein said means for selectively providing information concerning a plurality of mortgage and/or credit programs includes means for selectively providing information concerning fixed-rate and adjustable-rate options.
 - 25. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22,

wherein said means for selectively providing information concerning a plurality of mortgage and/or credit programs includes means for selectively generating pdf-format print files concerning selected mortgage and/or credit programs.

- 26. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein said means for receiving, from said Internet-connected user, information concerning a property to be financed includes means for receiving an indication of whether said property is a single family home, condominium, multi-family residence, or commercial property.
- 27. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein said means for receiving, from said Internet-connected user, information concerning said user's investments includes means for receiving information concerning the expected rate-of-return on said investments over the expected holding period.
- 28. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein said mean for receiving, from said Internet-connected user, information concerning said user's investments includes

means for receiving information concerning the value of nonretirement securities held by said user.

- 29. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 28, wherein said means for receiving, from said Internet-connected user, information concerning said user's investments further includes means for receiving information indicative of the portion of said non-retirement securities already pledged as collateral by said user.
- 30. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein said means for presenting said mortgage and/or credit options to said user via the Internet includes means for providing a tabular comparison of at least three different down payment options.
- 31. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 30, wherein the means for providing a tabular comparison of down payment options also provides information concerning the costs/benefits of investing potential down payment funds.
 - 32. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22,

wherein said means for presenting said mortgage and/or credit options to said user via the Internet includes means for presenting at least three options, each scored according to how well it meets the user's needs.

- 33. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 32, wherein said means for presenting said mortgage and/or credit options to said user via the Internet further includes selectively providing explanatory information concerning why the first option is the best option for the user's needs.
- 34. A computer-based system for marketing mortgage and/or credit services over the Internet, as defined in claim 22, wherein the means for presenting said mortgage and/or credit options to said user via the Internet includes means for selectively providing a comparison of one or more system-recommended option(s) with one or more user-selected option(s).
 - 35. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, the system comprising:

means for identifying certain Internet-connected users as financial consultants, thus enabling

said identified users to access, over the
Internet, selected consultant-exclusive
resources;

- means for selectively presenting information concerning a plurality of mortgage and/or credit programs to any Internet-connected user who requests such information;
- means for selectively receiving, from any Internetconnected user, an indication of whether said user wishes to explore home purchase options or home equity loan options;

10

15

- means for selectively receiving, from any Internetconnected user, information concerning a
 property to be financed, said information
 including at least location, expected holding
 period, and use of said property;
- means for selectively receiving, from any Internetconnected user, information concerning
 investments;
- means for selectively presenting, to any Internetconnected user, a plurality ranked mortgage and/or credit option(s); and,

means for selectively presenting, exclusively to

Internet-connected financial consultant users,
information concerning said financial
consultant's clients.

- 36. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 35, wherein said means for selectively presenting, to Internet-connected financial consultant users, information concerning said financial consultant's clients includes means for selectively providing information concerning in-process applications of said financial consultant's clients.
- 37. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 35, wherein said means for selectively presenting, to Internet-connected financial consultant users, information concerning said financial consultant's clients includes means for selectively providing information concerning mortgage(s) and/or line(s)-of-credit of said financial consultant's clients.

- 38. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 35, wherein said means for selectively presenting, to Internet-connected financial consultant users, information concerning said financial consultant's clients includes means for selectively providing information concerning production credits of the financial consultant.
- 39. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 35, further comprising:
 - session storage means for allowing an Internetconnected retail customer to save information and/or indications provided by said customer during a session with said system.
- 40. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial consultants and retail customers, as defined in claim 39, further comprising:
- session retrieval means for allowing an Internet-

connected retail customer to retrieve his/her

previously-saved information and/or indications.

41. A computer-based system for marketing mortgage and/or credit services, over the Internet, to both financial
5 consultants and retail customers, as defined in claim 39, further comprising:

client session retrieval means for allowing an Internet-connected financial consultant user to retrieve previously-saved information and/or indications of his/her clients.